

*Supporting Individuals
and Families throughout
their Lifespan*



Aveanna Healthcare

T H E F U T U R E O F H O M E C A R E

OUR CULTURE

OUR MISSION

To revolutionize the way homecare is delivered, one patient at a time.



TOUCHSTONE



CORE VALUES

- Compassion
- Team Integrity
- Inclusion
- Trust
- Innovation
- Compliance
- Fun



OPERATING PRINCIPLES

- The Five "C"s
- Census Growth
- Clinical Outcomes
- Customer Satisfaction
- Cost Control
- Cash Collection



W H O W E A R E

W H A T W E D O



Aveanna Healthcare is a leading national provider of home and community services to children and adults.

300+ Locations

33 States

26,000 Staff

55,000 Individuals



Aveanna's Products and Services



Private Duty Services

ODP

Education

Medical Solutions

Home Health

Staffing

Skilled

Personal Care

- Registered Nurses, Licensed Practical Nurses, Licensed Vocational Nurses, and Respiratory Therapists
- Individually tailored plan based on need
- Pediatric Day Health Care Centers

- Assistance with daily living (toileting, ambulation, feeding)
- Nutrition / medication
- Transportation
- Personal care assistants help elderly patients
- Home health aids to work with pediatric patients

- Individualized services unique to each individual we support
- In Home and Community Supports
- Enhanced In Home and Community Supports
- Companion
- Respite
- Registered Nurses, Licensed Practical Nurses

- Clinicians and caregivers work with schools and families to develop programs that help students reach their full potential
- School Nurses
- 1:1 Nurses
- Paraprofessionals
- BCBA's
- Behavior Technicians
- Home Health Aids

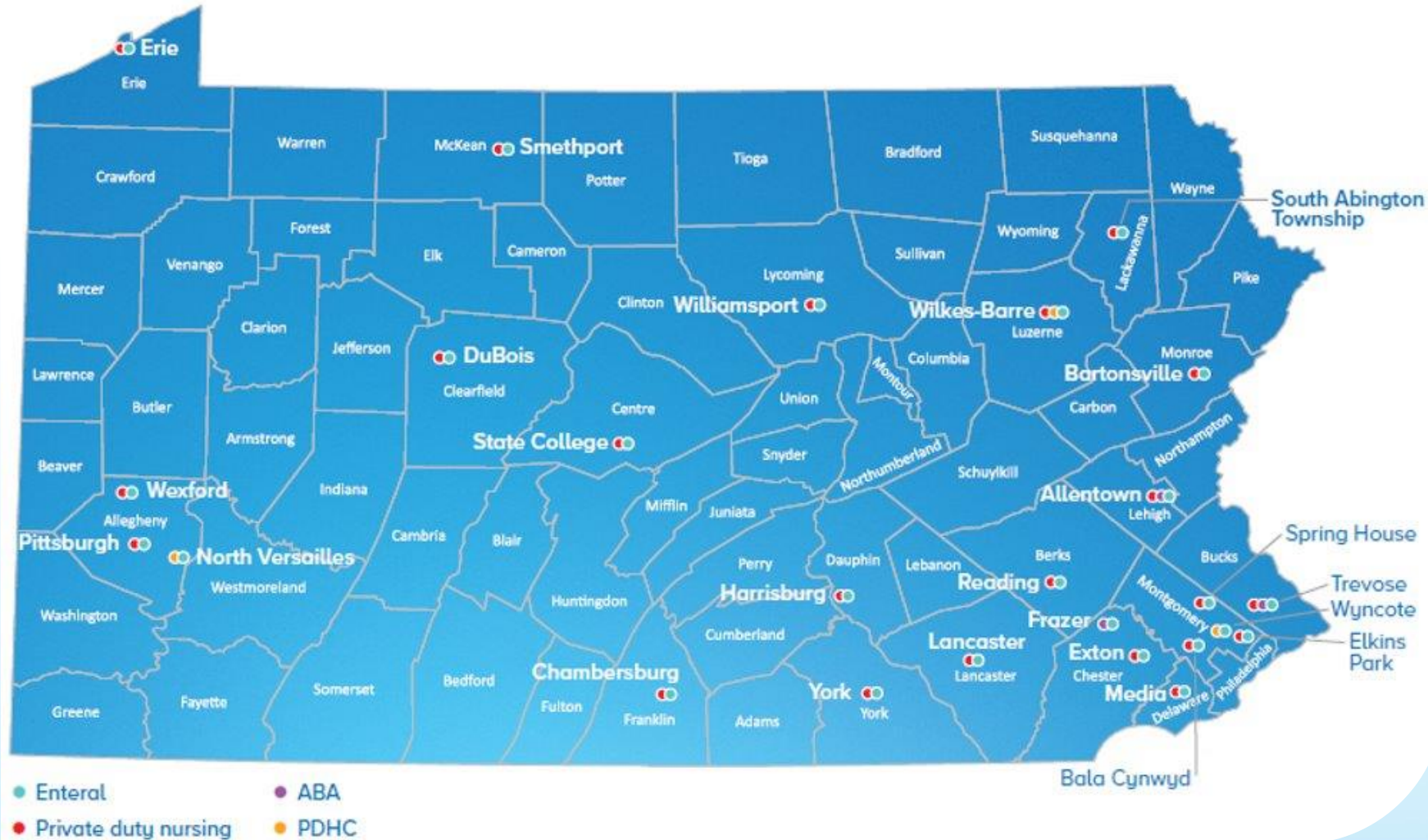
- Enteral (Tube Feeding): Shipping nutritional formula to patients with tube feeding needs
- Medical Supplies
- Respiratory Care

- Comprehensive suite of clinical care to home-based patients recovering from surgery or illness and those living with chronic diseases

- Highly qualified, ready to work professionals to support a wide range of staffing solutions, including per diem, contract, part time, and full time
- Hospitals
- Behavioral Health
- Healthcare Facilities
- Corporate Wellness Clinics

Aveanna State-Wide

Servicing all counties in the state of Pennsylvania



Aveanna Specializes in Transitions



Aveanna partners with

- Major pediatric hospitals
- Case management at Medicaid Managed Care Organizations (MCOs)
- School Districts

To provide nursing and home health aid services

Pediatrics

**Transition
Period**

During ages 18-21, Aveanna partners with

- Pediatric Transition Case Managers
- Case management at MCOs
- Supports Coordinators
- School Districts
- Adult Hospital Systems

To transition individuals from pediatric services to adult waiver services

Aveanna partners with

- Supports Coordinators
- Adult Hospital Systems
- Community Organizations

To provide support to individuals on 21+ waiver services

Adulthood

Pediatric Services

- **Private Duty Nursing**
- **Home Health Aide**
- **Education Services**

Funded by Pediatric Medicaid Managed Care Organizations (MCO), some Commercial Insurance Plans, and/or Tricare, ODP Waiver



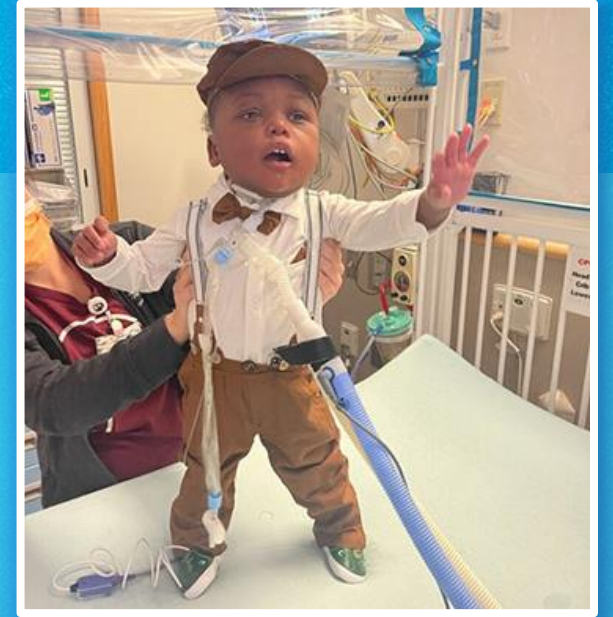
Meet Carnell

Aveanna Success Story



Carnell spent 730 days in the hospital, fighting through health setbacks and discharge delays. Carnell's family was by his side through it all. They brought as much love and fun to the hospital as they could. But there's nothing like being at home.

Our team was honored to help bring Carnell home for the very first time just in time for his second birthday. Carnell, his family, and his Aveanna team were all smiles as he celebrated this important milestone surrounded by love and support. Happy birthday and welcome to the Aveanna family, Carnell!



Skilled Nursing and Home Health Aide Services



Skilled Nursing (RN/LPN)

- Medication administration
- Parenteral nutrition
- Enteral feedings
- Tracheostomy care
- Ventilator care
- Oxygen supplementation/monitoring
- Peritoneal dialysis
- Catheterization/straight cath
- Wound care
- Seizure management/rescue medications

Home Health Aide

- Assistance with activities of daily living
 - Bathing/dressing/grooming
 - Toileting/incontinence
 - Ostomy and catheter hygiene
 - Eating/drinking (orally)
- Mobility assistance and transferring
- Safety monitoring
- Seizure monitoring

Aveanna and Schools: Partners in Education



Aveanna partners with schools and educational programs to ensure students are well supported throughout their days. Aveanna offers trained staff to provide schools and their students with:

1. **Individualization** – Staff focused on working towards IEP goals and IHP requirements
2. **Consistency** – Well-prepared staff stay longer and become constants in students' day-to-day schedules
3. **Support** – In-house clinical resources to offer ongoing trainings and education upon request

Staff available:

- School Nurses
- 1:1 Nurses
- BCBA's
- Behavior Technicians
- Home Health Aides
- Paraprofessionals


Path to Home Onboarding Program



Aveanna's Path to Home is a step-by-step guide that makes our patient and families' discharge to home a seamless, positive experience. This comprehensive guide helps our families:


- Understand the discharge process
- Know what to expect at home
- Navigate the patient's care at home
- Prepare for a successful experience
- Set expectations for home care
- Stay equipped with informative resources

Path to Home Onboarding Program Transition Resources



Path to Home

Aveanna Specializes in Transitions!



At Aveanna, we are able to provide lifelong care to your loved one. From birth through adulthood, our continuum of care includes home and community-based services.

What is ODP?

The Office of Developmental Programs (ODP) within the Department of Human Services is responsible for the oversight of intellectual and developmental disability services in Pennsylvania. Local County MH/ID Programs verify program eligibility for services through ODP.

Program Eligibility

Must have a diagnosis of one of the following:

- Intellectual disability with a full scale IQ of 70 or below that occurred prior to the age of 22
- Autism diagnosis based on diagnostic tools that occurred prior to the age of 22
- Developmental disability between age 0 through 8 with an intellectual disability or autism
- Medically complex condition between age 0 through 22

And also have:

- Substantial adaptive skill deficits in 3 or more of these: self-care, understanding and use of receptive and expressive language, mobility, self-direction, capacity for independence
- Intermediate care facility (ICF) level of care
- Medicaid eligibility (required for most services)

Where do I begin?

Make an appointment with your local County Office of Mental Health and Intellectual Disabilities (MH/ID). If you need help locating your local county office, call ODP Customer Service Hotline at 1-888-565-9435. Bring documents to the appointment that will help establish that you are eligible for services. Examples are medical, psychological, and school records.

What Happens Next?

Once program eligibility is determined, the County Office of Mental Health and Intellectual Disabilities (MH/ID) will offer a choice of Supports Coordinator (SCOs). SCOs will assign a Supports Coordinator to help what services are needed and what resources are available to help plan a good life, an everyday life.

Regional Resources for Parents & Caregivers: Central Pennsylvania

Aveanna is here to guide you on your journey home. That's why we are sharing the following PA-based Autism and Intellectual Disability resources, which may help you navigate support available through the ODP Waiver. Program eligibility can be determined and services may begin as early as age 3. Local MH/ID Programs verify program eligibility and offer a wealth of support and guidance to you and your caregivers in the course of providing care to your child with medically complex needs.

Aveanna ID/A Liaison: Michael Hoffman
Call 201.694.5956
Email Michael.Hoffman@Aveanna.com

<p>Armstrong County Call 724-548-3451 Visit them online at http://www.aibdhp.org/</p> <p>Clarion County Call 814-228-4000 Ext 1338 Visit them online at https://www.co.clarion.pa.us/government/departments/human_services_mhiddi.php</p> <p>Erie County Call 814-451-6800 or 814-451-6860 Visit them online at https://www.eriecountypa.gov/departments/human-services/</p> <p>Forest and Warren Counties Call 814-726-2100 Visit them online at https://wc-hs.org</p> <p>Butler County Call 724-294-5114 Visit them online at https://butlercountypa.gov/400/Developmental-Services</p> <p>Indiana County Call 724-548-5451 Visit them online at https://aibdhp.org/</p> <p>Jefferson and Clearfield Counties Call 814-371-5100 Visit them online at http://www.ccc-j.com/</p> <p>Elk and Cameron Counties Call 814-772-8016 Visit them online at http://www.cemhmr.org/</p>	<p>McKean County Call 814-887-3350 Visit them online at https://www.mckeancountypa.org/departments/human_services/index.php</p> <p>Potter County Call 814-644-7315 Visit them online at https://pottercountypa.org/humansvcs.org/</p> <p>Clinton and Lycoming Counties Call 570-326-7895 Visit them online at https://lycomingclintonmhida.com/</p> <p>Tioga County Call 570-724-5766 Visit them online at https://tiogacountypa.us/</p> <p>Centre County Call 814-355-6782 Visit them online at https://www.centrecountypa.gov/329/MHIDEI---Drug-Alcohol</p> <p>Blair County Call 814-693-3023 Visit them online at https://www.blairco.org/</p> <p>Cambridge County Call 814-534-2800 Visit them online at https://www.cambridgecountypa.gov/behavioral-health/</p>
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ATTN: ODP is a state contract. There is no disposition-services gratuitos de asistencia lingüística. Llame al 1-888-255-6900 (TTY: 711).
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- Our comprehensive transition inserts help our families:
- Understand the qualifications for ODP waiver service
 - Locate contact information for their county
 - Connect with resources in the community
 - Learn more about Aveanna's adult support programs

Aveanna Specializes in Transitions!



At Aveanna, we are able to provide lifelong care to your loved one. From birth through adulthood, our continuum of care includes home and community based services.

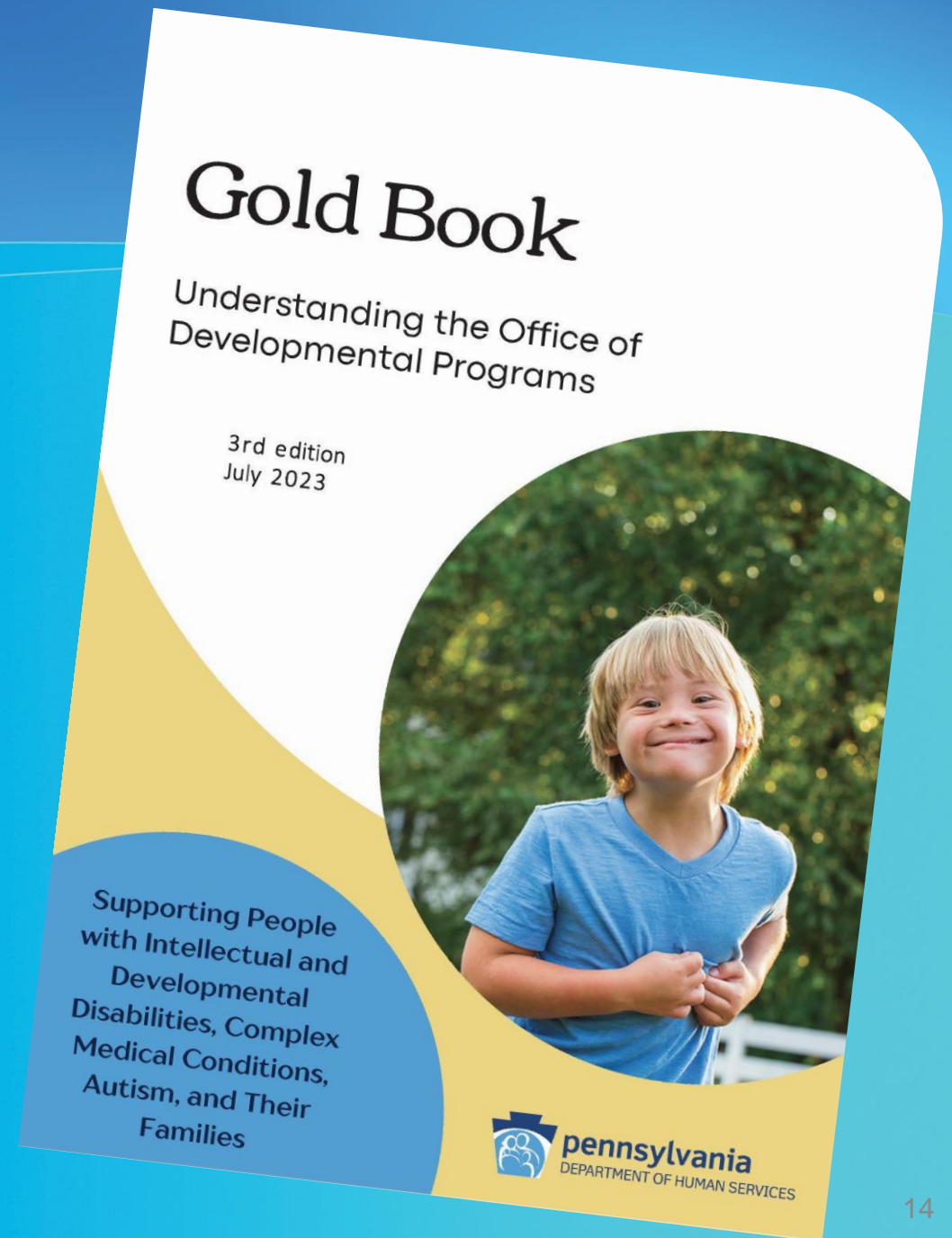
The Office of Developmental Programs (ODP) within the Department of Human Services is responsible for the oversight of intellectual and developmental disability services in Pennsylvania. Program Eligibility can be determined and services may begin as early as age 3. County mental health and intellectual disability programs verify program eligibility and offer a wealth of support and guidance.

Aveanna provides home and community based support services to individuals enrolled in the ODP waiver system.

It's our goal to help the population we support achieve access to an every day life and achieve their individualized outcomes within their home and community.

Transitional Care Plan Tools

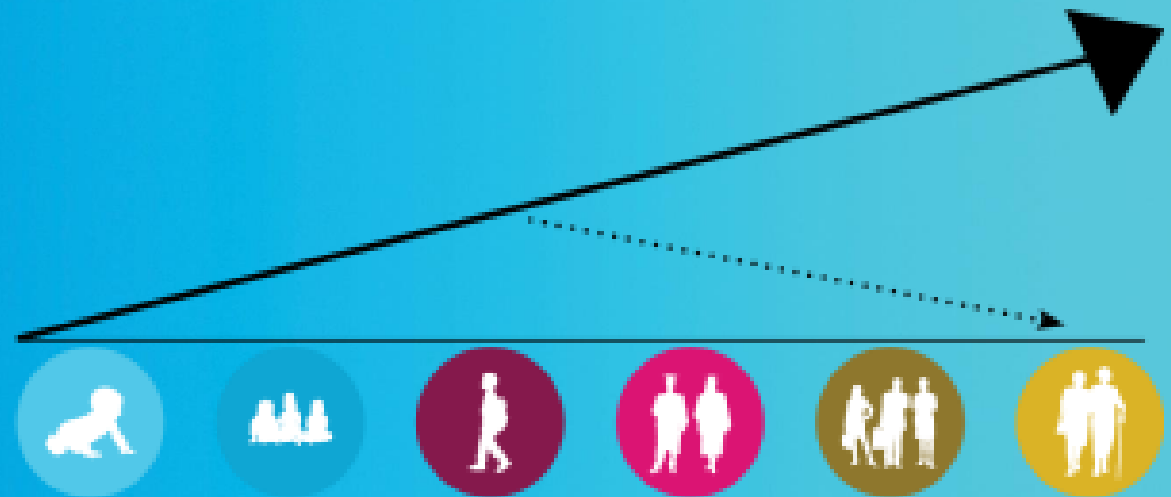
Aveanna works with families early to prepare for transition from school age to adulthood, utilizing the Gold Book to provide a readable and easy to understand guide to the system.



Transitional Care Plan Tools



Aveanna utilizes the LifeCourse Framework to help individuals and families develop a vision for their future, think about what they need to know and do, and identify supports available throughout their lifespan.



Home and Community Based Program

Funded by: the Office of Developmental
Programs (ODP) Waiver



Meet Bill and Jake

Aveanna Success Story

“I enjoy helping people immensely! I worked with children as a Therapeutic Support Staff for many years. Through my journey with Aveanna, I found that I can identify better with adults in need of support. I became a Direct Support Professional working full time with intellectually disabled adults. I work with Jake consistently, and we continue to achieve new goals and understandings each day. From supporting him in job skills to encouraging health spending habits, it all starts with gaining the trust of our individuals. Having that trust and becoming a positive role model helps build a good relationship with mutual respect. I learn from Jake every day, and he learns from me.”



Meet Susan and Meg

Aveanna Success Story



“I started working with Aveanna three years ago. I worked one day a week at first before deciding to transition to full-time and share life every day with some of the most incredible people in the world. I enjoy working with my clients, who I consider friends. Spending a few hours a week seeing the world from their point of view is incredible. Seeing what is important and meaningful to them and their families gives me a new perspective.

Saturdays with my Meg are girlfriend time. I support her as she shops. Following her around a store where the world is her own is priceless. As DSPs, we give these individuals the freedom to do what they want to do. It’s a freedom we so often take for granted. On Monday nights, I work with Meg on folding laundry, gathering bedtime clothes, showering, and drying her hair in a timely fashion. Because of her diagnosis, Meg likes to repeat these tasks numerous times. I encourage her to stay focused and get everything done on time.

I truly value and cherish the time I spend with the individuals I support.”

A Home Healthcare Agency with a Home and Community-Based Program



We support all ages from birth to end of life.

At Aveanna, we strive to provide supported, easy to understand, and 1:1 individualized services that are unique to each individual we support. An individual's specific interests, levels of care, talents, abilities, and goals, as outlined in their Individual Support Plan, pave the way for our team to build a foundation that provides support.

From the first conversation you have with an Aveanna representative to the personalized support a Direct Support Professional provides, we can be a great asset to your team

Career Path for Non-Clinical Staff

Home Health Aid to Direct Support Professional, Pediatric Medicaid to ODP Waiver



Home Health Aid

- Works with pediatric population, age 0-21
- Services funded by pediatric Medicaid plans
- Trained to provide assistance with Activities of Daily Living
- ***Aveanna provides behavioral support training for staff working with individuals with intellectual and developmental disabilities***



Direct Support Professionals

- Works with the pediatric and adult population
- Services funded by ODP waiver
- Trained to provide support to empower individuals to acquire, maintain, and improve skills necessary to live more independently, maintain health and safety, and participate meaningfully in community life.

Continuity of Care

A Person-Centered Approach

At Aveanna, our focus is to provide our consumers with the best possible support attainable. Our person-first mindset leads us to build a Participant/Direct Support Professional team suitable to each individual's personalized needs.

Regardless of their background, experience, and knowledge of ID/A, every Direct Support Professional is put through a training program outlining person-centered care, safety procedures, communication, ODP regulations, and ID/A literature before being matched with a participant.



- In Home and Community Supports
- Enhanced In Home and Community Supports
- Companion
- Respite
- Homemaker
- Community Participation Support*
- Family Aid
- Shift Nursing RN
- Shift Nursing LPN

Aveanna Program Comparison

ID/A Home and Community Based Support

Funded by Office of Developmental Programs (ODP)

Direct Support Professionals are trained to provide assistance, support, and guidance. Staff provide support to empower individuals to acquire, maintain, and improve the skills necessary to:

- Live in the community
- Maintain health and safety
- Live more independently
- Participate meaningfully in community life
- Perform activities of daily living
- Improve self-help, domestic, socialization, and adaptive skills
- Maintain ties to the community and positive relationships
- Achieve personal development goals
- Receive nursing (RN/LPN) services for individuals with medical complexities

Personal Care for Aging Adults

Funded by Community Health Choices (CHC)

Our Direct Care Workers are trained to complete tasks and provide assistance to ensure our aging clients can remain safely at home, and out of a nursing home. Services our caregivers can perform for you include:

- Appointment reminders, picking up prescriptions
- Organizing mail; mailing bills and letters
- Incidental transportation
- Escorting to lunch/dinner
- Complete grocery shopping; meal planning, preparation, and cleanup
- Monitoring diet and eating
- Providing a stable bathing environment
- Dropping off/picking up dry cleaning
- Light housekeeping, including dusting, laundry, ironing, changing linens, and making beds

Aveanna is Person-Centered and Team Oriented!

At Aveanna, we understand the importance of being a team player and operating within different systems. Each individual we support has a team of people behind their success that include social workers, doctors, teachers, family members, and many more!



Questions?



Scan for More Information:



Call or Text
844-637-2023

